

Vida Medical Clinic & Support Services

COVID-19 NOTICE

At this time, Vida is making efforts to minimize exposure and reduce transmission of the Coronavirus (COVID-19) to our patients, clients and staff. Support Services staff members are available for support/mentoring calls and to process requests for material support including diapers, wipes and clothing during our temporary business hours Tuesday through Thursday from 9:00 a.m. to 4:00 p.m. **All appointments in Vida Medical Clinic must be scheduled with a nurse over the phone (920-731-4354).** No support persons will be allowed in the clinic. Nurses will be asking the following questions before scheduling an appointment:

1. Do you have any of the following symptoms now or within the past two weeks?
 - Cough, shortness of breath, or breathing difficulties
 - Fever
 - Loss of taste or smell

2. Have you traveled in the last month outside of the United States or to any high-risk area as identified by the Center for Disease Control?

3. Have you had close contact with a person who has a confirmed case of the COVID-19 disease? Or, have you had close contact with a person who exhibited symptoms of a lower respiratory illness (cough, difficulty breathing, etc.) within the two weeks?

If the answer to any of these questions is yes, Vida will be unable to schedule an appointment. Individuals with an apparent mild illness will be encouraged by the nurse to contact their healthcare provider by phone for guidance about clinical management or an agency designated to handle potential COVID-19 patients. Individuals who report severe symptoms such as difficulty breathing, will be directed to seek care immediately.

We're not going anywhere! Vida has a big and generous family of staff, volunteers, and supporters who care deeply about the individuals and families we serve. Our doors will be wide open for service as soon as it is safe to do so. In the meantime, thank you for your patience as Vida continues to figure out the safest way to provide medical services in our clinic and to meet the growing needs of our Support Services clients.